

**Regional Social Dialogue for Growth, Employment and Sound Industrial Relations  
in the Services Sector: Sharing Experiences from the ASEAN and the EU  
31 March – 1 April 2010  
Hotel Sofitel Plaza, Ha Noi, Viet Nam**

Tentative Program

**Tuesday, 30 March 2010**

Arrival of participants  
Check in at Hotel Sofitel Plaza  
Address: 1 Thanh Nien Road, Ba Dinh District, Hanoi  
Individual Arrangements for Dinner

**Wednesday, 31 March 2010**

**MC**

Ms. Nguyen Xuan Huong Mai  
Liaison Officer in Singapore  
ASEAN Services Trade Union Council (ASETUC)

Mr. Andre Edelhoff  
Program Assistant  
Friedrich-Ebert-Stiftung (FES) Office for Regional Cooperation in Asia, Trade  
Union Program

08.30 – 09.00

Registration

09.00 – 09.30

**Opening**

Keynote Address by  
Mr. Nguyen Thanh Hoa  
Vice Minister  
Ministry of Labour, Invalids and Social Affairs (MOLISA)  
Socialist Republic of Vietnam

Mr. Nguyen Hoa Binh,  
Senior Vice Standing President  
Vietnam General Confederation of Labour (VGCL)

Mr. Hoang Van Dung  
Vice Chairman  
Vietnam Chamber of Commerce and Industry (VCCI)

09.30 – 09.45

Photo session

09.45 – 10.15

Coffee/ Tea Break

10.15 – 12.00

**Panel Discussion 1  
Sectoral Social Dialogue in Regional Economic Integration Processes –  
Setting the Framework in EU and ASEAN**

Mr. Frank Siebern-Thomas,  
Directorate General  
for Employment, Social Affairs and Equal Opportunities,  
European Commission

Prof. Mar S.V. Amante,  
Professor  
College of Economics and Commerce, Hanyang University, Korea

Q & A

Moderator: Mr. Erwin Schweisshelm  
Director  
Friedrich-Ebert-Stiftung Office for Regional Cooperation in Asia,  
Trade Union Program

12.00 – 13.30 Lunch at Plaza Ball Room III

13.30 – 15.00 **Panel Discussion 2**  
**Sectoral Social Dialogue in the Services Sector of the European Union –**  
**The Involvement of Employers and Employees**

Mr. Godfrey Perera,  
Secretary General  
European Hospital and Healthcare Employers' Association (HOSPEEM)

Mrs. Bernadette Segol  
Regional Secretary  
Union Network International Europa (UNI Europa)

Q & A

Moderator: Mr. Hoang Huy Loat  
President  
Vietnam National Union of Post and Telecom Workers (VNUPTW)

15.00 – 15.30 Coffee/ Tea Break

15.30 – 17.00 **Panel Discussion 3**  
**Best practices for Partnership and Industrial Relations at ASEAN level**

Mr. Takaaki Sakurada  
Chairman  
UNI Liaison Council of Japan  
*Trade Union and Management Cooperation in Japan*

Mr. Le Xuan Thanh  
Deputy Director  
Department of Labor and Salary, MOLISA  
*Industrial Relations in Vietnam*

Mr. Celito Legarda  
Vice Chairman  
Employer Side, Hospital Industry Tripartite Council (HITC)

Mr. Teo Yock Ngee  
General Secretary  
Amalgamated Union of Public Employees (AUPE), Singapore

Q & A

Moderator: Mr. Chau Nhat Binh  
Deputy Director  
International Relation Department, VGCL

17.00

End of Day

18.00

Welcome Dinner for all participants hosted by MOLISA and FES  
at Sofitel Plaza Hotel, 19<sup>th</sup> floor

#### **Thursday, 1 April 2010**

08.30 – 10.00

#### **Panel Discussion 4 Priorities for ASEAN in the Field of Labour and Employment in 2010**

Dr. Donald Tambunan  
ASEAN Secretariat (ASEC)  
Head  
Division of Social Welfare, Women, Labour and Migrant Workers

Mr. Christopher Ng,  
ASETUC  
Regional Secretary  
Union Network International Asia Pacific (UNI Apro)

Mr. Hj Shamsuddin Bardan,  
ASEAN Confederation of Employers (ACE)  
Executive Director  
Malaysian Employers Federation (MEF)

Mrs. Le Kim Dung  
ASEAN Labour and Employment in ASEAN Socio-Cultural Community (ASCC)  
Deputy Director  
International Cooperation Department, MOLISA

Q & A

Moderator: Mr. Tran Phi Tuoc,  
Director  
International Cooperation Department, MOLISA

10.00 – 10.15

Coffee/ Tea Break

10.15 – 11.45

#### **ASEAN labour administrations: A Comparative Study on Labour Legislation and Practices in ASEAN Countries**

Mr. Dao Van Ho  
Deputy Director  
Legal Department, MOLISA

Sharings from ASEAN governments and social partners, Q & A

Moderator: Mr. Nguyen Kim Phuong  
Deputy Director  
International Cooperation Department, MOLISA

- 11.45 – 12.00      **Briefing on Working Group Proceedings**
- Mr Andre Edelhoff  
Program Assistant  
FES Asia Regional Trade Union Program
- 12.00 – 13.30      Lunch at 19<sup>th</sup> floor
- 13.30 – 15.00      **Formulation of Recommendations by Working Groups**
- Working Group 1: SLOM Representatives
1. Developing a methodology for the comparative study on labour legislation and practices in ASEAN countries.
  2. How can social partners develop and structure mechanism for social dialogue in ASEAN? What are the next steps for implementing a social dialogue?
- Working Group 2: ASEAN and international social partners
1. How can social partners develop and structure mechanism for social dialogue in ASEAN? What are the next steps for implementing a social dialogue?
  2. Developing recommendations for social dialogue on temporary and contract work in ASEAN.
- Working Group 3: ASEAN and international social partners
1. How can social partners develop and structure mechanism for social dialogue in ASEAN? What are the next steps for implementing a social dialogue?
  2. Developing recommendations for social dialogue on labour migration in ASEAN.
- 15.00 – 15.45      **Presentation of Recommendations by Working Groups**
- 15.45 – 16.30      Coffee/ Tea Break  
Formulation of draft recommendations by secretariat of working groups
- 16.30 – 17.30      **Presentations and Adoption of Recommendations**  
for submission to SLOM and ALMM in Vietnam, May 16-21, 2010
- Moderator: Mrs. Le Kim Dung  
ASEAN Labour and Employment in ASCC  
Deputy Director  
International Department, MOLISA
- 17.30 – 18.00      **Closing**
- Apolinar Z. Tolentino Jr.,  
Acting Regional Representative/ Education Secretary  
BWI AP/ ASETUC

Erwin Schweisshelm  
Director  
FES Asia Regional Trade Union Program

Mrs. Le Kim Dung  
Deputy Director  
International Department, MOLISA  
ASEAN Labour and Employment in ASCC

18.00

End of Day

**Friday, 2 April 2010**

Departure of Participants